

CHECKLIST: QUESTIONS TO ASK A CONTRACTOR'S REFERENCES

Whether you're doing a major kitchen renovation or a minor bathroom remodel, you need a reliable contractor. When interviewing various candidates, ask each one to give you at least 3 references. Since these homeowner clients worked first-hand with the company you are considering, they are the best people to sound off on what they liked and what they would have done differently.

Questions to Ask a Contractor's References Before Hiring a Contractor

- What kind of project did the designer/contractor do for you? When was it done?
- How did this project compare to others (if applicable)?
- Was the project completed on time/on budget?
- What did you like best about working with the company?
- What would you change if you could do it all over again?
- Were there any surprises during the project? What were they and how were they handled?
- How did you communicate with the contractor as the project was underway? Did this work for you?
- How was your experience working with the tradespeople and subcontractors on the project?
- What did the contractor do to help you continue your daily activities despite the renovation?
- Would you recommend the contractor to friends/family? Why or why not?
- What advice do you have for working well with this contractor?